



## **NEW MEXICO HOSPITAL SELECTS CBOSS TO PROVIDE ONLINE PAYMENT PROCESSING SOLUTION**

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**BOARDMAN**, OH – Silver City, New Mexico-based Gila Regional Medical Center ([www.grmc.org](http://www.grmc.org)) has selected CBOSS ([www.CBOSS.com](http://www.CBOSS.com)) to provide its Central Payment Portal (CPP) online payment processing solution to allow patients to pay their bills online.

Gila Regional is a 68-bed, not-for-profit, accredited hospital in southwest New Mexico. About 300 miles southwest of the state capitol of Santa Fe, Gila Regional is the largest hospital in a 100-mile radius and provides a wide range of medical services to the communities across a four-county area.

As one of the state's most patient-focused healthcare facilities, Gila Regional opted for the CBOSS CPP to offer its patients the convenient option of paying their bills via the hospital's main website.

The CBOSS CPP is a web-based payment solution that accepts any payment type (credit/debit cards, e-checks, cash, etc.) from any payment source: Desktop, kiosk, over-the-counter and Interactive Voice Response (IVR) systems.

The strategic business tool inherent to the CPP is the range of administrative reports the solution can generate, providing a 360-degree view of the entire payment settlement cycle - for real-time tracking, reporting and auditing. The hosted service is compliant with the Payment Card Industry-Data Security Standards (PCI-DSS) which mandates service providers such as CBOSS adhere to rigorous operational standards to protect card data.

"Implementing the CPP for patient online bill pay is a very cost-effective solution for Gila Regional," said Aaron Lego, CBOSS Director of Business Development. "With minimal investment, Gila Regional, is able to offer patients a very secure, PCI-DSS-certified online payment service which provides a high level of convenience for patients, while at the same time, providing the hospital with greater management of the payment cycle and faster collection of payments."

"We are very pleased to offer our patients the convenience of paying online," said David Furnas, CIO, Gila Regional. "Our most important objective is patient satisfaction."

### **About CBOSS**

From enterprise software solutions to managed services, CBOSS specializes in the design and implementation of business process automation and e-payment solutions using industry-standard IP-based platforms and tools. Since 1994, businesses and governments have looked to CBOSS, [www.cboss.com](http://www.cboss.com), to deliver feature-rich services and solutions that are cost effective, secure and which are seamlessly integrated into an existing infrastructure. Over 700 companies and institutions have used CBOSS software solutions, hosting and managed services. CBOSS is a Microsoft Gold Certified Partner.

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